

#BGWeWant

Inspiration Pack

Phase 3: July - September 2017



This inspiration pack is intended to be used by local organisations, businesses and those running local groups, clubs or networks. It will help you to capture people's views during the Blaenau Gwent We Want engagement programme, helping to make Blaenau Gwent a better place for future generations.

We've already talked to over 1,500 people about the Blaenau Gwent that they want. This has helped us to put together a number of priorities that we need to work on over the next few years in order to improve our local area.

We now want people to tell us what they think needs to be done for us to achieve our priorities, and if they know of any related work that's already going on. To do this we need your help, so please encourage as many people as possible to get involved.

Inside you'll find all the information you need to undertake your own #BGWeWant engagement activities, helping to create the Blaenau Gwent that we all want!



BWRDD GWASANAETHAU CYHOEDDUS
Blaenau Gwent
PUBLIC SERVICES BOARD

#BGWeWant

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Who we are

We are the Blaenau Gwent Public Services Board (PSB) and we are made up of all the key local service providers and voluntary organisations in Blaenau Gwent including Blaenau Gwent Council, Aneurin Bevan University Health Board, South Wales Fire and Rescue Service, Natural Resources Wales, Coleg Gwent, the Police and Crime Commissioner for Gwent, Gwent Police and Gwent Association of Voluntary Organisations. The leaders of all our organisations come together at PSB meetings to work together in partnership to improve our local services and amenities.

About the Blaenau Gwent We Want

The 'Blaenau Gwent We Want' engagement programme is about local people, businesses and organisations having a say on how we can improve Blaenau Gwent for our future generations.



The programme began in August 2016, and since then we have talked with over 1,500 people from across the area who have told us what they think is special about Blaenau Gwent and what would make it a better place. We have used their feedback along with some key local statistics to put together a 'Well-being Assessment', which is a document that creates a detailed picture of what Blaenau Gwent is like today; what's good about the area and needs to be maintained and what needs to be improved. You can view the Blaenau Gwent Well-being Assessment by visiting www.blaenaugwentpsb.org.uk.



Blaenau Gwent We Want: Phase 3

The well-being assessment has highlighted issues in the area where we need to make improvements. In order to tackle these issues we have put together a number of priorities that we intend to work on over the next few years. These priorities are called our Well-being Objectives.

Now we need to gather people's views on our Well-being Objectives to find out if they have any ideas about how we can achieve them or if they know of any good work already going on to tackle them. Their feedback will be used to help draft a Well-being Plan for Blaenau Gwent, which is a document that sets the direction of work for all public service bodies and voluntary organisations in the area over the next few years.

We will not be able to achieve the Blaenau Gwent we want without further involvement from local people, so please help us to engage with as many people as possible from all areas and backgrounds; we want everyone to have the opportunity to help shape the Well-being Plan and make Blaenau Gwent a better place for our future generations.

What we want you to do

As an organisation, business, network or group etc. you will already engage with many people from throughout Blaenau Gwent or your local community. This puts you in an ideal position to support us with the 'Blaenau Gwent We Want' engagement programme and help us to improve our area.

You can support us in a number of ways, spending as much or as little amount of time and effort as you like. You could simply hand out postcards or direct people to our website and social media accounts, or you could hold your own exercises targeted at your individual audience gathering people's views however you, and they, prefer. Once you have received feedback, simply format it using our instructions on page 7 and return to us electronically or via post using our details on page 8 as soon as possible, but before **Friday 8th September 2017**.

Also, please don't forget to take part yourself and encourage your staff, friends and family to do so also; remember this is our chance to create the Blaenau Gwent that we all want!



Our Priorities / Well-being Objectives

Here is the list of draft priorities, or Well-being Objectives, that we intend to work on over the next few years in order to improve Blaenau Gwent:

- A. Give children the best start in life
- B. Protect children from negative experiences (e.g. substance misuse, domestic abuse and sexual violence etc.)
- C. Create a smoke free Blaenau Gwent
- D. Achieve a healthy weight for children and families
- E. Create strong, connected and engaged communities
- F. Create safe, secure and friendly communities
- G. Tackle loneliness and isolation
- H. Help young people through the key stages of education
- I. Give people the skills they need to get jobs
- J. Improve infrastructure and maximise opportunities for growth
- K. Protect, preserve and enhance our environment
- L. Make the most of renewable energy opportunities
- M. Encourage more tourism to the area

Our key questions

There are 4 key questions that we would like people to answer after they have chosen 1 or more of our priorities that matter to them:

Q1	Why do you think this is an issue in Blaenau Gwent?
Q2	What do you think needs to be done to help us achieve this priority?
Q3	Do you know of any work that's already being done to help make this happen? (Think of any campaigns, groups, clubs etc.) Please also tell us who is doing the work, if you think it is working, and if it is at risk of stopping.
Q4	Are you able to offer any support yourself? If so what would you be able to do?

Please feel free to re-word the questions to suit your individual audience.



Optional questions

Demographic information: On our questionnaire you'll notice that we've added some additional demographic questions; this is so we can be sure that we have engaged with all sorts of people and given everyone the opportunity to have their say. If you have the opportunity to collect this information from your participants that would really help us out; please use the questions from our questionnaire to do so.

Photograph permission: At the back of the pack you will also find a photograph permission form. If any of your respondents are happy for you to take their picture and for us to publish it alongside one or more of their comments please use this form to gain the necessary permission. This will help us to create a very visual and engaging Well-being Assessment and associated website.

Citizen Panel sign up form: Also at the back of this pack you will find a Blaenau Gwent Citizen Panel Sign Up for any respondents that are interesting in becoming a member of our new citizen panel. Please see the sign up form for more information.

Different ways that people can take part

We understand that different people like to take part in different ways, so we are happy for people take part any way they like. We expect most people to provide written feedback via our postcards or questionnaire's however some respondents, particularly our younger residents, may want to draw a picture of the problem, or solution, or write a story or poem. People can also take part online via our Facebook page (look for BGWeWant) and via twitter using the hashtag #BGWeWant, or by visiting our website: www.blaenaugwentpsb.org.uk



How to format and send feedback

For completed questionnaires and postcards no formatting is necessary, you can simply send them back to us at our address on page 8. For any other feedback, such as drawings, poems or individual comments, the key thing we need to know is which priority or priorities it is related to and which question it is answering; you could simply write this next to the comment or drawing/poem etc. (for example; Priority A, Q2. Or even PAQ2 for short) and send back to us. Or to help us out further you could create a simple spreadsheet or table with the following column headers...

Priority	Question	Comment	Respondent no.
C	2	<i>Campaign in schools to raise awareness of health issues associated with smoking</i>	1
C	4	<i>Happy to hand out posters and leaflets</i>	1
K	2	<i>Encourage people to clean up their own areas</i>	2

Ideally it would be great if we know exactly which person made which comments but given that one person can make more than one comment about more than one priority, keeping track of all the comments a single person has made can be challenging. If you are unable to do this then please also send us an approximation of the number of people that you engaged with during the activity so we have an idea of how many people have been involved in total.

Please ensure that all feedback has been returned to us by no later than Friday 8th September 2017.



Contact details

Please send your feedback, queries or suggestions via email to:

pps@blaenau-gwent.gov.uk

Or post to:

*Engagement Team,
Floor 4A
Blaenau Gwent County Borough Council
Civic Centre
Ebbw Vale
NP23 6XB*

Please also feel free to call us on: 01495 355092

Thank you!

Finally, a big thank you for your support. We hope you enjoy engaging with people on this very important exercise.



Templates

Postcard example:

To order postcards please get in touch with us using our details on page 8.

In Blaenau Gwent we want to...

- ✓ Give children the best start in life
- ✓ Protect children from negative experiences (e.g. substance misuse, domestic abuse and sexual violence)

Please use the front of this postcard to tell us what YOU think we can do to achieve this

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2 | |

FREEPOST RSZZ-EXRY-LLLL
Policy And Research Dept
Blaenau Gwent Council
Municipal Offices
Civic Centre
EBBW VALE
NP23 6XB

 Thinking about one of the things we want to do (overleaf), what do you think can be done to make this happen?

Please provide your postcode:



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Questionnaire

Phase 3: July to September 2017



We've talked to over 1,500 people from throughout Blaenau Gwent to find out what they would like the area to be like in the future. Their feedback has been used to help us put together a number of priorities that we will work on over the next few years to help us create the Blaenau Gwent that we all want.

Now we need your help to make this happen! We want you to tell us what you think needs to be done in Blaenau Gwent to achieve our priorities, and if you know of any good work that's already going on.

Please ensure you have completed and posted this questionnaire by Wednesday 6th September 2017.



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Our Priorities are listed below; please think about which ones you would like to comment on

- A. Give children the best start in life
- B. Protect children from negative experiences (e.g. substance misuse, domestic abuse and sexual violence etc.)
- C. Create a smoke free Blaenau Gwent
- D. Achieve a healthy weight for children and families
- E. Create strong, connected and engaged communities
- F. Create safe, secure and friendly communities
- G. Tackle loneliness and isolation
- H. Help young people through the key stages of education
- I. Give people the skills they need to get jobs
- J. Improve infrastructure and maximise opportunities for growth
- K. Protect, preserve and enhance our environment
- L. Make the most of renewable energy opportunities
- M. Encourage more tourism to the area

On the next 3 pages you can help us to achieve up to 3 of these priorities. If you would like to help us with more than 3 please use an additional questionnaire.



Which priority from page 2 would you like to help us with on this page (please circle):

A B C D E F G H I J K L M

Why do you think this should be a priority for Blaenau Gwent?

What do you think needs to be done to help achieve this priority?

Do you know of any work that's already being done to help make this happen? (Think of any campaigns, groups, clubs etc.) Please also tell us who is doing the work, if you think it is working, and if it is at risk of stopping.



Which priority from page 2 would you like to help us with on this page (please circle):

A B C D E F G H I J K L M

Why do you think this should be a priority for Blaenau Gwent?

What do you think needs to be done to help achieve this priority?

Do you know of any work that's already being done to help make this happen? (Think of any campaigns, groups, clubs etc.) Please also tell us who is doing the work, if you think it is working, and if it is at risk of stopping.



Which priority from page 2 would you like to help us with on this page (please circle):

A B C D E F G H I J K L M

Why do you think this should be a priority for Blaenau Gwent?

What do you think needs to be done to help achieve this priority?

Do you know of any work that's already being done to help make this happen? (Think of any campaigns, groups, clubs etc.) Please also tell us who is doing the work, if you think it is working, and if it is at risk of stopping.



Please stay involved:

Would you be interested in helping to make a difference towards any of the priorities you have commented on? Are you able to offer any support yourself? If so, what would you be able to do?

If you can help, please leave your contact details so we can get in touch:



About you:

We would like to know a little more about you, please take some time to answer the below questions. The questions are optional and any information provided will remain confidential. You may wish to answer all or some of the below questions.

Are you:

- A resident
- Representing a local business
- Representing a local group, club or association
- Representing a voluntary sector organisation
- Representing a town/community council
- Working in a public service organisation
- Other
- Prefer not to say

Are you:

- Male
- Female
- Prefer not to say

What do you consider your first language:

- English
- Welsh
- Other

The Equality Act 2010 defines a person as having a disability if he or she 'has a physical or mental impairment which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities'. Do you have such a disability?

- Yes No Prefer not to say

Which of the following age groups do you fall in to:

- Under 16
- 16 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 74
- 75 and over
- Prefer not to say

In which of these broad areas in Blaenau Gwent do you live?

- Abertillery
- Brynmawr
- Ebbw Vale
- Nantyglo and Blaina
- Tredegar
- I live outside Blaenau Gwent
- Prefer not to say

Which of these best describes your ethnic identity:

- White
- Mixed ethnic identity
- Black or Black British
- Asian or Asian British
- Chinese
- Other ethnic group
- Prefer not to say



Thank you for taking the time to complete this questionnaire. Your feedback will be used to help make Blaenau Gwent a better place for future generations.

Please return your completed questionnaire in the freepost envelope provided to:

Policy & Research Dept.
Blaenau Gwent Council
Municipal Offices
Civic Centre
Ebbw Vale
NP23 6XB

This questionnaire is also available online and in Welsh. Please visit www.blaenau-gwentpsb.org.uk to take part online. For further queries, or to request a Welsh copy please email us at pps@blaenau-gwent.gov.uk or phone 01495 355092.



Photographic consent form

To comply with the UK Data Protection Act, your permission is needed before we are able to use an image or any near likeness of you or your child. No image or likeness will be used without your permission. If it is given, you may remove your permission at any time by contacting us using the details at the bottom of this form.

I give permission for my/my child's likeness and comments made in relation to the Blaenau Gwent We Want Engagement Programme to be used for the purposes of Blaenau Gwent Public Services Board's internal and external publications, newsletters, presentations and Public Services Board website and social media accounts. This includes, but is not limited to, publications in relation to the Blaenau Gwent We Want Engagement Programme.

Your name/name of your child:	
Name of parent guardian (if applicable):	
Your signature / signature of parent/guardian:	
Date:	

Contact details: Engagement Team, Floor 4A, Blaenau Gwent County Borough Council, Civic Centre, Ebbw Vale, NP23 6XB. Tel: 01495 355092.

Email: pps@blaenau-gwent.gov.uk



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Join our Citizen Panel and have your say on the issues that matter to you



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As a member of our new Citizen Panel you will be kept up to date on the latest public engagement activities and events being conducted by ourselves and our partners such as the Police, Local Health Board, Fire Service and voluntary association. You will also be invited to give your opinion on new and existing services, helping to shape and improve the services that you and your community value. There will be no obligation to attend any meetings or events, as you could simply take part online or by postal survey.

Sign up to the panel by completing the following information:

Name:		Telephone:	
Email:		Postcode:	
Address:			
How would you prefer to receive information from us?			
<input type="checkbox"/> Email	<input type="checkbox"/> Post		
Which of these age bands do you fall into?			
<input type="checkbox"/> 11 - 16	<input type="checkbox"/> 16 - 24	<input type="checkbox"/> 25 - 34	<input type="checkbox"/> 35 - 44
<input type="checkbox"/> 45 - 54	<input type="checkbox"/> 55 - 64	<input type="checkbox"/> 65 to 74	<input type="checkbox"/> 75+
Are you:			
<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Transgender	<input type="checkbox"/> Prefer not to say
Which area of Blaenau Gwent do you live in or closest to?			
<input type="checkbox"/> Abertillery	<input type="checkbox"/> Brynmawr	<input type="checkbox"/> Ebbw Vale	<input type="checkbox"/> Nantyglo
<input type="checkbox"/> Tredegar	<input type="checkbox"/> Outside BG		
The Equality Act 2010 defines a person as having a disability if he or she ‘has a physical or mental impairment, which has a substantial and long-term adverse effect on his or her ability to carry out normal day to day activities’. Do you have such a disability?			
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Prefer not to say	

Which of the following best describes your Welsh ability?

- | | |
|--|---|
| <input type="checkbox"/> I'm fluent in Welsh | <input type="checkbox"/> I can speak a fair amount of Welsh |
| <input type="checkbox"/> I can only speak a little Welsh | <input type="checkbox"/> I can only say just a few words |
| <input type="checkbox"/> I cannot speak Welsh | |

What is your first language of choice?

- | | |
|----------------------------------|--------------------------------|
| <input type="checkbox"/> English | <input type="checkbox"/> Welsh |
|----------------------------------|--------------------------------|

What language would you prefer to receive future correspondence in?

- | | |
|----------------------------------|--------------------------------|
| <input type="checkbox"/> English | <input type="checkbox"/> Welsh |
|----------------------------------|--------------------------------|

Which of the following categories are you most interested in?

- | | | | |
|---|---------------------------------------|--|--|
| <input type="checkbox"/> Everything | <input type="checkbox"/> Armed Forces | <input type="checkbox"/> Children & Young People | <input type="checkbox"/> Community issues i.e. planning, transport |
| <input type="checkbox"/> Community safety | <input type="checkbox"/> Education | <input type="checkbox"/> Employment & regeneration | <input type="checkbox"/> Environment & waste |
| <input type="checkbox"/> Health and social care | <input type="checkbox"/> Housing | <input type="checkbox"/> Leisure & arts | <input type="checkbox"/> Older people |
| <input type="checkbox"/> People with disabilities | | | |

Please return your completed form to:

Engagement Team
Policy & Research
Floor 4A
Municipal Offices
Civic Centre
Ebbw Vale
NP23 6XB

If you have any queries about our new panel please contact the Engagement Team at Blaenau Gwent County Borough Council on 01495 355092.

Thank you.

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg a Saesneg a byddwn yn cyfathrebu gyda chi yn eich dewis iaith, dim ond i chi rhoi gwybod i ni pa un sydd well gennych. Ni fydd gohebu yn Gymraeg yn creu unrhyw oedi.

The Council welcomes correspondence in Welsh and English and we will communicate with you in the language of your choice, as long as you let us know which you prefer. Corresponding in Welsh will not lead to any delay.